

Plan or Program	Administrative Information	Contact Information
Personal Choice Preferred Provider Organization (PPO) Medical Plan	Independence Blue Cross	In Philadelphia: 215-557-7577 Outside Philadelphia: 1-800-626-8144 www.ibx.com
Keystone Health Plan East (HMO) Medical Plan	Independence Blue Cross	In Philadelphia: 215-241-2240 Outside Philadelphia: 1-800-227-3115 www.ibx.com
Prescription Drug Plan	Benecard	1-888-907-0070 www.benecardpbf.com
Dental	Aetna	1-877-238-6200 www.aetna.com
Vision	Vision Benefits of America (VBA)	1-800-432-4966 www.visionbenefits.com
Hearing Aid	EPIC	1-866-956-5400 hear@epichearing.com
Employee Assistance Program (EAP)	Mental Health Consultants (MHC)	1-800-255-3081 www.mhconsultants.com
Telemedicine	MDLive	1-877-764-6605 www.MDLIVE.com/IBX
Advocacy Benefit	Guardian Nurses	1-888-836-0260 www.guardiannurses.com
Personal Information Changes (such as adding a dependent)	Health Plan Office	215-440-4421 or 215-440-4422 If you are adding/dropping dependents you must notify the Health Plan office within 30 days of a family status change.